

# Report to Budget and Corporate Scrutiny Management Board

#### 20 March 2024

Subject:	Improvement Plan Progress
Director:	Chief Executive
	Shokat Lal
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#### 1. Recommendations

- 1.1. That the Board considers and comments upon the progress of the Improvement Plan up to January 2024.
- 1.2. That any recommendations or comments in relation to 1.1 above are reported to Cabinet.
- 1.3. That the Board considers any additional areas of focus for its work plan.



















#### 2. Reasons for Recommendations

- 2.1 This report provides a quarterly update on progress against the Improvement Plan agreed by Council on 7 June 2022. The Improvement Plan incorporates all recommendations from the Grant Thornton Governance Review, the LGA Corporate Peer Challenge and the CIPFA Financial Management Review, as well as the Statutory Directions from the Secretary of State for Levelling Up, Housing and Communities.
- 2.2 On 22 September 2022, Budget and Corporate Scrutiny Management Board received the Improvement Plan and requested regular updates on progress. This report is the seventh quarterly progress report to Budget and Corporate Scrutiny Management Board.
- 2.3 As part of the governance and assurance arrangements for the Improvement Plan, Audit and Risk Assurance Committee and Budget and Corporate Scrutiny Management Board review progress of the Improvement Plan and utilise the plan for work programming purposes.
- 2.4 Both Committees are due to consider progress at their meetings with Audit and Risk Assurance Committee due 22 February 2024 and Corporate Scrutiny Managment Board on the 20 March 2024 any recommendations or comments will be presented for Cabinet's consideration.
- 1.1 As part of the council's assurance framework for the Improvement Plan, the LGA, Grant Thornton and CIPFA conducted follow-up reviews in Autumn 2022 to evaluate the council's progress on implementing the specific recommendations from those individual reviews.
- 2.5 The findings from the follow-up visits from Grant Thornton, LGA and CIFPA are incorporated into a refresh of the Improvement Plan which has been managed through the established change control process.
- 2.6 Scrutiny's consideration of progress of the Improvement Plan and scrutiny of specific areas within the plan contributes to creating an effective scrutiny function.



















#### 3. How does this deliver objectives of the Corporate Plan?

3.1 Sandwell Council's Improvement Plan focuses on the governance arrangements of the council and areas of improvement across the organisation. The underpinning objective of the Improvement Plan is to ensure that the council can deliver on the aims and priorities as set out in the Corporate Plan. The deliverables set out in this Improvement Plan will achieve long-term sustainable improvements in how the council operates and is able to make effective decisions focused on improving outcomes for residents and experiences of service users. Therefore, this impacts on the council's ability to deliver all the objectives in the Corporate Plan.

Z <sup>A</sup>	Best start in life for children and young people
XXX	People live well and age well
	Strong resilient communities
	Quality homes in thriving neighbourhoods
(2)	A strong and inclusive economy
Q	A connected and accessible Sandwell

# 4 Context and Key Issues

# 4.1 Background

4.1.1 A single Improvement Plan was agreed by Council on 7 June 2022 to address recommendations from a Value for Money Review into the council's governance arrangements, a CIPFA financial management review, an LGA Corporate Peer Challenge, and Statutory Directions from the Secretary of State for Levelling Up, Housing and Communities. The single Improvement Plan replaced the Governance Review Improvement Plan which was approved in January 2022.



















- 4.1.2 To ensure that senior officers and members have oversight of delivery against the Improvement Plan, Council approved that progress will be monitored by Leadership Team monthly and reported to Cabinet quarterly. This will continue until all actions have been completed, or changes have been embedded into business-as-usual management mechanisms.
- 4.1.3 This report is the seventh quarterly update to Scrutiny on progress of the Improvement Plan.

#### 4.2 Improvement Plan Progress

- 4.2.1 Over the three months to 31 January, we have continued to deliver at pace and embed changes. With our progress being most notably recognised following the Grant Thornton review, that was carried out October 2023, where the three Statutory Recommendations were lifted due to the significant progress that has been made by the council over the last two years
- 4.2.2 A comprehensive monitoring tool has been developed which includes a progress status rating for all actions. The monitoring tool provides quick reference around which actions are on track for delivery, as well as highlighting areas that may require remedial action or additional levels of assurance. The Improvement Plan Monitoring Tool is included at Appendix 1.
- 4.2.3 Progress against each theme of Improvement Plan is contained within Appendix 2. This includes a description of workstream progress including progress against milestones and achievements, and any progress issues. A summary by theme is provided below.

# 4.3 Organisational Culture Theme

- 4.3.1 Achievements this quarter:
  - Annual refresher of Corporate Governance Training delivered to members
  - Mechanisms identified for ongoing insight and assurance around the Officer and Member relationships



















#### 4.3.2 Organisational Culture Progress Issues:

- Workforce Strategy approved-
  - Decision to obtain Cabinet approval Scheduled 13 March 2024 pushing back due date.
  - On Forward plan and with Directors for Final consultation/ comments.
- Compile insight into the Member-Officer Relationship in preparation for Autumn sessions with LGA (Local Government Association) around the Member-Officer Relationship.
  - Member dynamics- all member survey and focus group (to understand case working and working relationships) this is intended to provide an evidence base for LGBCE boundary review but is also being used to provide a snapshot of members interactions with the council and its officer base and to identify areas of focus for improvement.
  - Pre-council workshops showcasing a range of service areas will complement this work by raising awareness for both members and officers and supporting the development of positive relationships.
     Survey will take place end of January and beginning February.
  - Out turn report will go to full council and will support a wider range of work e.g.: customer. Will also look to align with member development programme and proposed member induction
- Formal Employee Recognition Scheme approach and resources identified- Red rated due to time slippage- date to be changed at change control
  - Values & behaviours Task & Finish Group on employee recognition gave positive feedback on proposed formal recognition scheme, based on celebrating examples of the council's Values & Behaviours in action.
  - Next step is to take proposal to Leadership team for approval/adoption.
  - Anticipated launch date is March 2024.



















#### Governance Training and Development

 Assistant Director Legal and Assurance and Assistant Chief Executive are working on a programme of training materials and supporting road show workshops for Officers on decision making requirements with a focus on improvement to report quality and content to support improvement to decision making. Materials have been prepped and scope for the exercise has been extended for the executive and scrutiny function.

#### 4.4 Corporate Oversight Theme

#### 4.4.1 Achievements this quarter

- Appraisal process agreed and ready for launch from April 2024
- Ward Co-ordinator roles have been instrumental in supporting Members to tackle local Ward based issues and initial anecdotal feedback is that these roles are making a real difference.

#### 4.4.2 Corporate Oversight Progress Issues:

#### Develop a Continuous Improvement Framework

- Draft Continuous Improvement Framework developed based on best practice and aligned with transformation approach.
- Next step is to align with Leadership & Management development programme and develop proposal for 'good ideas' process for capturing staff ideas

# Programme of end-to-end process reviews

 This exercise remains paused pending review of the report and update to leadership. Meeting required with ACE and Director of Finance.

# Develop Business case for Transactional Finance Unit

 This exercise remains paused pending review of the report and update to leadership. This action can be close from IP and managed under Customer Journey Programme.



















#### 4.5 Strategic Direction Theme

#### 4.5.1 Achievements this quarter

 Communications and Corporate Affairs Strategy delivered as part of Business as Usual.

#### 4.5.2 Strategic Direction Progress Issues

- Complete Full Business Cases for identified Business Steams in line with Commercial Project Plan approved by Leadership Team
  - Health and Safety Skills gap analysis is complete. Next steps to be agreed at a workshop WC 5th Feb
  - Neutral Vendor Phase approach agreed, reflective of new timeline and capacity in HR.
  - Educational Services Resource pressures easing with a new SIA post agreed. Further discussion required regarding 'status' of project i.e. transformational or service improvement. Meeting to be arranged in Feb to be discussed.
  - Social Letting Due to the announcement made by the Chancellor in the Autumn budget – an increase in LHA rate to the 2024 rates from April the project team must review the financial offer, margins and understand how this may influence landlords' decision making in respect of the proposed model.
  - Cashless Activities agreed to inform next steps recommendations provided by consultants were not sufficient so have not been implemented. New proposals have been requested and should be received in the next few weeks.
  - Educational Psychology Finance partners updated and provided good insight. Next step to de-segregate statutory from opportunity but also consider the dependencies on the wider school's piece.

# • Equality, Diversity and Inclusion Assessment

Work is currently underway to develop the EFLG (Equality Framework for Local Government) Audit Action plan, which will be presented to Leadership Team during March 2024.



















- The team have also developed the 2nd PSED Service User Report for 2023-24 which will be published by March 2024 and ensure that the council is compliant and meeting its legal duties.
- Further work is being undertaken to support the 4 interim EDI (Equality, Diversity, and Inclusion) Objectives and it proposed that updates will be presented to LT during Q1 (2024/25).
- The development of the EDI Strategy has slipped due to resources within the team.

#### 4.6 **Decision Making Theme**

#### 4.6.1 Achievements this quarter

 All deliverables have been achieved in this theme and assurance actions continue to be monitored

#### 4.6.2 Decision Making Progress Issues

No issues in this theme

#### 4.7 Procurement and Commercial Theme

#### 4.7.1 Achievements this quarter

 New Fleet vehicles have arrived as part of Serco Fleet replacement and are into service

# 4.7.2 Procurement and Commercial Progress Issues:

- Performance Management System: Options Appraisal
  - Engagement with service areas complete.
  - Following discussion with Director Finance and AD ICT, further work required to further explore Oracle Fusion as a potential solution.
  - Cross-council stakeholder group to be established for the project to ensure needs of the organisation are understood and explored.
  - Initial meeting with procurement has taken place and the project is in the procurement pipeline for commencement at a future date if required.



















#### 4.8 Partnerships and Relationships Theme

- 4.8.1 Achievements this quarter
  - SCT KPIS approved by DfE, SMBC and SCT, and will be reported through PMF (Performance Management Framework) effective Q1 2024/25
- 4.8.2 Partnerships and Relationships Progress Issues
  - Consultation on VCS (Voluntary and Community Sector) Draft Strategy- On hold
    - Further work in progress to develop approach for wider VCS engagement and funding.

#### 5 Statutory Recommendations

- 5.1 The Grant Thornton Value for Money Governance Review 2021 included three statutory recommendations (Appendix 3) that the council has a legal obligation to respond to. These recommendations are incorporated into the single Improvement Plan and are embedded across each of the six themes.
- 5.2 In their follow up review 2022, Grant Thornton recognised progress against all three statutory recommendations.
- 5.3 **Statutory Recommendation 1** It is imperative that senior officers and senior members take effective corporate grip of long-standing service issues highlighted by the findings in this report (including SLT, SCT, the waste service, the ERP system, and Lion Farm) and prioritise corporate effort in managing the issues identified and embed the solutions into the Council.

### Progress update:

- Continuing to implement strategies to address the service issues highlighted in the Grant Thornton report.
- Sandwell Leisure Trust agreement reached to extend SLT's operation of leisure centres to March 2027.
- Handover of Sandwell Aquatic Centre to SLT



















- Sandwell Children's Trust Governance arrangements remain in place. Joint work in place with SCT in relation to corporate parenting and early help. Revised contract commenced April 2023
- Waste Contract Contract Monitoring framework progressing well and embedded in PMF reporting. Review of the Contract is complete.
- ERP (Oracle Fusion) support provider in place and implementation commenced. Project Management and Governance arrangements are in place.
- Regeneration Strategy and Pipeline to underpin significant regeneration in Sandwell approved by Cabinet 23 March 2022.
   Monitoring provided to Cabinet in November 2022 and July 2023.
- 5.4 **Statutory Recommendation 2** The Council must ensure that the learning in relation to commercial decisions, procurement and contract management highlighted in this report are understood through the organisation.

#### Progress Update

- The first phase of the Governance Review has completed with the Constitution refresh.
- Corporate Governance Training Programme of training and development commenced in September 2022 on effective decisionmaking, good governance, and revised contract procedure rules. Next phase of Corporate Governance Development is being rolled out during 2023-2024.
- Commercial Strategy approved in March 2023.
- Corporate Asset Management Strategy approved by Cabinet in November.
- SEND Transport lessons learnt completed and shared with Wider Leadership Team
- 5.5 **Statutory Recommendation 3** Senior leadership, both officers and members, must demonstrate that they can continue to work together effectively, that they operate in line with the Council's values, codes, policies and procedures, and that there is zero tolerance to inappropriate behaviours. This includes changing the organisational culture in relation to complaints so that they restore balance and proportionality.



















#### Progress Update

- Member Development New Member induction arrangements are in place. Member Development Programme is being regularly reviewed by Ethical Standards and Member Development Committee. Member Handbook created for Municipal Year 2023-24.
- Officer Development A consolidated programme of fundamental training for managers on Corporate Governance matters has commenced. A broader Management Development Programme will be rolled out in 2023 following the approval of the Workforce Strategy.
- Organisational Culture Extensive engagement held to inform the One Team Framework (Values and Behaviours) which was approved in March 2023. Values and behaviours launched.
- Meeting structures to facilitate Cabinet Member and Leadership Team cross-working in place and meeting needs.

# 6 Specific Recommendations from External Reviews relating to Scrutiny

- 6.1 The Statutory Directions set out that the Council must secure improvement in relation to the proper functioning of the scrutiny and associated audit functions.
- 6.2 In the original Value for Money Governance Review (2021) Grant Thornton set out 3 recommendations that relate to scrutiny. In their follow up review in Autumn 2022, Grant Thornton commented that 'positive progress has been made to improve the culture and professionalism of key Council committees, with the scrutiny function making particular progress.' The LGA Corporate Peer Challenge Follow up review also found that scrutiny is 'going from strength to strength'.
- 6.3 No further improvement recommendations relating to the role and function of scrutiny were made by CIPFA, Grant Thornton or the LGA in their follow-up reviews of Autumn 2022.



















- 6.4 When considering the relationships between officers and members Grant Thornton stated in their follow up review in October 2023 that there "continues to be a more mature engagement between the Leader. Cabinet, Committee Chairs and senior officers, supporting good planning and work programming across different Council committees and a greater level of professionalism in how business is conducted by these committees."
- 6.5 Appendix 4 provides an overview of progress against the original recommendations relating to scrutiny, along with related findings from the Grant Thornton and LGA follow-up visits.

#### 7 Scrutiny Work Programme

- 7.1 Budget & Corporate Scrutiny Management Board have included regular reports on overall progress of the Improvement Plan on their work programme.
- 7.2 Scrutiny's consideration of overall progress of the Improvement Plan and of specific areas within the plan contributes to creating an effective scrutiny function. This will also assist Scrutiny to identify any additional work planning items linked to the Improvement Plan. An update on the work programme is provided below.

MCA Chief Executive attended the y meeting in November 23 and 1 ary 24 to discuss the devolution and opportunities for funding for ell to ensure there are stronger etween Sandwell and the WMCA insparency of decisions that on Sandwell. This can now be with close working relationship uing.
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#### 8 External Reviews - Follow up reports

- 8.1 External assurance continues to play a part in our improvement journey to monitor our progress in addressing the recommendations made through external reviews. Grant Thornton, LGA and CIPFA conducted follow up reviews in late 2022. Scrutiny received the follow up reports in March 2023.
- 8.2 Reports from Sandwell's Commissioners have been submitted to the Secretary of State on a six-monthly basis. In their June 2023 report, Commissioners noted the considerable progress made over the first fifteen months of the intervention towards addressing the significant challenges facing the authority. In their third report, the Commissioners outlined that their focus over the coming months will be in the following areas:
  - Developing the strategic capacity of the organisation
  - Implementation and embedding of the council's values and behaviours (One Team Framework)
  - Establishing a comprehensive transformation programme linked to the delivery of the medium-term financial strategy
  - Approval of the 2020/21 accounts by the external auditors and a clear timetable for approval of the 2021/22 accounts
- 8.3 Grant Thornton returned to Sandwell in October 2023 to conduct a further follow up review and monitoring the council's further progress in addressing the Statutory Recommendations made in 2021 and the additional key and improvement recommendations made in 2022.
- 8.4 Following the receipt of the second follow-up report, the Improvement Plan will be reviewed to ensure the council is addressing any further recommendations at either corporate level or within 'business as usual' mechanisms. Changes to the Improvement Plan will be reported to members through the normal quarterly reporting schedule.



















#### 9 Risk Management

- 9.1 The Improvement Plan Risk Register underpins the council's strategic risk relating to the council's Improvement Plan (59a 02/22) and is currently rated as an overall Amber risk. The risk register is reported monthly to Leadership Team and quarterly to Cabinet and Audit & Risk Assurance Committee.
- 9.2 The current risk register is attached as Appendix 6. The main risks are associated with:
  - Resources for delivery of key components of the plan including the corporate programme management office. The financial resources required have been identified and were approved by Council in June. To provide additional capacity across improvement activities, the Improvement Reserve is being used to fund graduate placements within the National Graduate Development Programme which will commence from September 2023.
  - Communication to ensure everyone is aware of their respective roles and responsibilities. Communication is taking place through a range of methods including briefings, live events, and regular messages.
  - Investment and Financial Resources to ensure financial resources are made available resource gaps/ pressures associated with the Improvement Plan have been identified
  - Constitutional Changes- If key governance changes (agreed during 2022) are not embedded throughout the organisation then opportunities will be missed. First round of training has been delivered along with revised templates and guidance. Phase 2 of the Corporate Governance Review is underway and this will focus on embedding the constitutional changes

# 10 Changes to the Improvement Plan

10.1 The Improvement Plan is intended to be a live document updated to take account of progress and relevant changes.



















- 10.2 The Improvement Plan report to Council in June 2022 set out that changes (which may include the addition of new workstreams or objectives, or the amendment of timescales for delivery of actions) will be tracked through programme management mechanisms and that Cabinet will retain oversight of changes through regular formal reporting.
- 10.3 The list of all changes is provided in Appendix 5. Where new actions have been added to the Improvement Plan, these are displayed within the monitoring tool with red font colour.
- 10.4 The changes made are summarised below.
  - 14 changes made to action delivery timescales (with 9 being more than three months)
  - 1 assurance action has been added
  - 2 sub-actions have been added (marked in red within IP).
  - 2 main actions are to be closed
  - 2 Assurance actions are to close
  - 2 changes to delivery lead
  - 2 changes to action description

#### 11 Reporting Framework and Governance

- 11.1 To ensure that senior officers and members have oversight of delivery, Council approved the reporting mechanism for the Improvement Plan in June 2022. This set out that progress will be monitored by Leadership Team monthly and reported to Cabinet quarterly until all actions have been completed, or changes have been embedded into business as usual. The diagram included at Appendix 7 sets out the governance framework.
- 11.2 The Government Directions require reporting on the delivery of the Improvement Plan at six monthly intervals to the Secretary of State from the council and the Commissioners. Reports were submitted in December 2022 and June 2023. The next report is due December 2023
- 11.3 Member-led committees, such as the Governance & Constitution Review Committee, Audit & Risk Assurance Committee and Scrutiny Committees, are used for providing a steer and maintaining oversight of the actions and implementation of the Improvement Plan.



















- 11.4 The Governance & Constitution Review Committee and cross-party Working Group have been integral to the development and review of the governance documents, ahead of decisions taken by Council last year.
- 11.5 Audit & Risk Assurance Committee receive quarterly updates on the Improvement Plan and the Improvement Plan Risk Register.
- 11.6 Budget & Corporate Scrutiny Management Board has included several elements of the Improvement Plan on their work programme as well as regular reports on overall progress. This has included a 'deep dive' focus on the work under the Organisational Culture theme and engagement with the workforce.
- 11.7 Any recommendations or comments from Audit & Risk Assurance Committee and Budget & Corporate Scrutiny Management Board will be reported to Cabinet.

#### 12 Implications

Resources:	The monitoring of the Improvement Plan is being carried out within existing resources. Council's approval of the single Improvement Plan included allocation of resources to ensure delivery of the Improvement Plan. These resources are monitored regularly by the Programme Management Office and Leadership Team.
Legal and Governance:	On 22 March 2022, The Secretary of State for Levelling Up, Housing and Communities issued Directions under Section 15(5) and (6) of the Local Government Act 1999 (the 1999 Act) in order to ensure that the council can comply with the requirements of Part 1 of the 1999 Act. Failure to comply with these Directions may lead to further intervention measures for the council.  The delivery of actions within the Plan agreed by Council in June 2022, as well as any subsequently



















identified actions, will support the council to achieve sustainable improvement. This will support the end of government intervention.

Ultimately, the changes made through the Improvement Plan will enable the council to effectively deliver its strategic priorities and ensure it is delivering value for money for Sandwell.

#### Risk:

If the Council fails to take appropriate action to meet the requirements set out in the government Direction, or the Commissioners appointed by the Secretary of State do not have sufficient confidence that appropriate actions are being taken to implement and sustain the required improvements, then the council risks not having appropriate arrangements in place to comply with its best value duty under Part 1 of the 1999 Act. This could lead to further government intervention, increased costs and damage to reputation.

A risk register is in place and will be maintained for the duration of the Improvement Plan which will underpin the council's strategic risk relating to the council's Improvement Plan (59a 02/22). This will be reported monthly to Leadership Team, quarterly to Cabinet and will be regularly reported to Audit and Risk Assurance Committee.

#### **Equality:**

The successful delivery of this Improvement Plan will require the development and review of many of the council's policies and procedures. These changes will build in consideration of the impact on equalities throughout the development and will include an Equality Impact Assessment where appropriate.



















Health and Wellbeing:	The underpinning objective of the Improvement Plan is to ensure the council is able to achieve the strategic priorities as set out in the Corporate Plan. These priorities focus on improving the health and wellbeing of our residents and tackling health inequalities in a multi-faceted way. Therefore, any improvements to the council's governance structures will strengthen the council's ability to deliver services that will improve the health and wellbeing of Sandwell.
Social Value	Within the Improvement Plan, the council is committed to developing the Social Value Policy in conjunction with the refresh of the Procurement & Contract Procedure Rules. Through strengthening our asks of contractors through this Social Value Policy and linking them to the Corporate Plan objectives, the council will be able to maximise its social value return.
Climate Change	The underpinning objective of the Improvement Plan is to ensure the council is able to achieve the strategic priorities as set out in the Corporate Plan. Green in everything we do is one of the Fairer Sandwell principles running throughout the Corporate Plan. Any improvements to the council's governance structures will strengthen the council's ability to embed this principle and further the climate change agenda.
Corporate Parenting:	The underpinning objective of the Improvement Plan is to ensure the council is able to achieve the strategic priorities as set out in the Corporate Plan. These priorities include being a good Corporate Parent for the children in our care and supporting young people once they leave care. Therefore, any improvements to the council's governance structures will strengthen the council's ability to be a good Corporate Parent.



















#### 13 Appendices

- Improvement Plan Monitoring Tool January 2024
- 2. Improvement Plan Theme Summary January 2024
- 3. Statutory Recommendations Reporting January 2024
- 4. Scrutiny and Audit Recommendations Reporting January 2024
- 5. Changes to the Improvement Plan January 2024
- 6. Improvement Plan Risk Register January 2024
- 7. Improvement Plan Governance Diagram

#### 14 Background Papers

- Sandwell Council Improvement Plan
- Approval of Sandwell Council Improvement Plan Report to Council 7
  June 2022
- Reports to the Secretary of State for Levelling up Housing and Communities:
  - June 2022 Reports
  - Sandwell Council Report to Secretary of State for Levelling up, Housing and Communities, June 2022
  - December 2022 Reports:
  - Sandwell Council Report to Secretary of State for Levelling up, Housing and Communities, December 2022
  - Sandwell Council Commissioners: second report to Secretary of State for Levelling up, Housing and Communities, December 2022 (published March 2023)
  - Ministerial response to second letter (March 2023)
  - June 2023
  - Sandwell Council Commissioners: third report to Secretary of State for Levelling up, Housing and Communities, June 2023 (published July 2023)
  - Ministerial response to third letter (July 2023)
- Improvement Plan Progress Reports:
  - To Council:



















- 12 December 2023
- 13 June 2023
- <u>13 December 2022</u>

#### To Cabinet:

- February 2024
- December 2023
- September 2023
- June 2023
- March 2023
- <u>December 2022</u> including LGA Corporate Peer Challenge Progress Review Report Nov 2022
- September 2022

#### To Audit and Risk Assurance Committee

- November 2023
- September 2023
- June 2023
- March 2023
- January 2023 (External Review Reports)
- November 2022
- September 2022
- June 2022
- To Budget and Corporate Scrutiny Management Board
  - November 2023
  - September 2023
  - June 2023
  - March 2023
  - November 2022
  - September 2022

#### External Review Reports

- Grant Thornton Value for Money Governance Review Followup-Report 2023
- Grant Thornton Value for Money Governance Review Follow-up Report 2022
- Grant Thornton Value for Money Governance Review December 2021 – reissued October 2022
- LGA Corporate Peer Challenge Progress Review Report 2022
- LGA Corporate Peer Challenge Report February 2022
- CIPFA Financial Management Report January 2022

















